

eclipse Fencing & garden supplies

Shopify e-commerce store, design, initial management of products & later product variants to facilitate drop shipping relationships.

Case Study

Eclipse Fencing / e-commerce / Shopify

Eclipse Fencing was founded in 2005. Operating from their Martin Moor location the business has steadily expanded, attracting a strong and loyal customer base.

To meet customer demand, Eclipse Fencing turned to e-commerce, enabling them to effectively deliver stock items and new lines based upon popularity with their returning B2C and B2B customers.



48k Digital LLP Registered in England and Wales: OC443035 Registered office 27 Old Gloucester Street, London, WCIN 3AX

71%

YEAR ON YEAR SALES INCREASE

Sales continue to grow with year on year sales up 71% whilst in store and telephone orders hold steady.

98%

YEAR ON YEAR TOTAL ORDERS INCREASE

Online orders increased by 98% year on year fuelled by a 51% year on year increase in search traffic.

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CHALLENGE

Eclipse Fencing came to us with the need to move their 'bricks and mortar' store online.

This included identifying a suitable e-commerce platform and guiding them through the many available options for payment processing, stock management and fulfilling their custom delivery requirements.

We also managed the addition of complex product variants enabling Eclipse Fencing to offer a large variety of drop shipped products and develop additional revenue streams.

SOLUTION

We selected Shopify as the e-commerce platform for Eclipse Fencing's new online store.

Shopify offers a great combination of scaleable costs, flexible payment processing options, offline payment processing, stock control and proprietary themes and functionality.

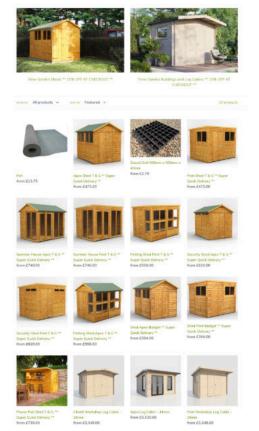
Themes are easily customised and functionality is extensible via the Shopify App Store which enabled us to cost effectively add functionality to the clients requirements.

RESULTS

Figures quoted are a year on year comparison for 2022 / 2023 and demonstrate 3 years of continued growth.



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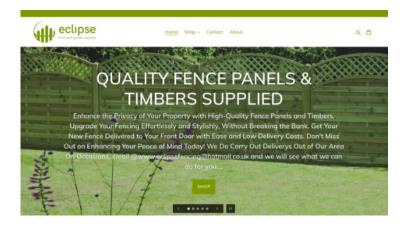
Eclipse Fencing have continued to see a strong growth in sales fuelled by continued growth in search traffic.

Great service, keen pricing and a good customer experience have all resulted in strong returning customer figures which grew by 44% year on year.

SUMMARY

Eclipse Fencing were a traditional 'bricks & mortar' single location store when we were introduced to them.

They were somewhat nervous about the move into ecommerce and their budget was limited.



Nearly 3 years later and they agree that the move has been a resounding success.

CLIENT FEEDBACK

The move to e-commerce has been resoundingly positive and has resulted in the acquisition of many customers that are new to our business both online and in store.

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INCREASE IN SITE TRAFFIC

We are seeing a 51% year on year increase in search traffic and an 85% increase in direct traffic. Returning customer figures are growing by 44% year on year which means that we are capitalising on our increased traffic and converting these new sales into repeat customers.

IMPROVED EFFICIENCY

The website has made the collection and processing of orders far more efficient. This, when combined with the automation of delivery arrangements and payment processing has meant that the business has been able to manage the increase in sales and related activity.

CLIENT COMMENTS

We are selling more and different items than we did before our move to e-commerce.

Our customer base is expanding and repeat business is growing.

Our business processes are more efficient as they are largely automated by the online sales platform.

We are retaining customers and demonstrating a healthy growth in returning customer sales.

We look forward to building on our marketing channels and more fully exploiting the potential of email campaigns, social media, paid media and search.



Garden Buildings and Log Cabins ** 15% OFF AT CHECKOUT **

Eclipse Fencing Ltd is proud to be a Power Sheds stockist, affering a wide range of garden buildings and log cabins at unbeatable prices.

We can offer better prices than Power Sheds themselves, so be sure to check their range at www.powersheds.com and order from us to save money on exactly the same cabin.

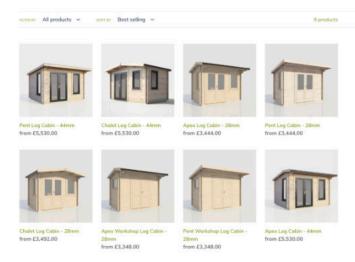
We offer delivery throughout the UK, usually for free.

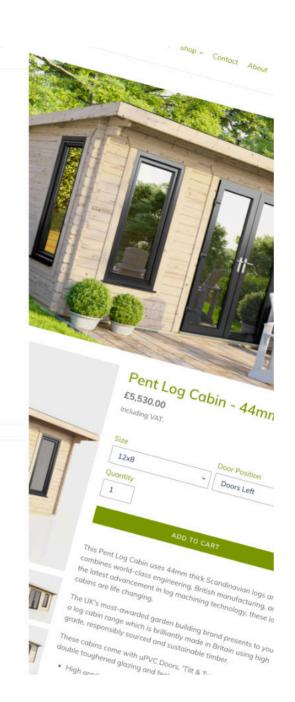
Don't hesitate to contact us at 01526 378997 with any questions or to place an order

** Installation Videos Available on www.powersheds.com **

** ANY PROBLEMS AT ALL ORDERING ANY GARDEN BUILDING, EMAIL US ON eclipsefencing@hotmail.co.uk and we can sort this ever the phone for you.

We do offer a UK Mainland Delivery Service email us on eclipsefencing@hotmail.co.uk





Home Shop - Contoct About